IN THE UNITED STATES PATENT AND TRADEMARK OFFICE CENTRAL FAX CENTER

Applicant: David J. Miller

Art Unit: 3625

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Patent No.: n/a

Examiner: Mark A. Fadok

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Title

Serial No.: 09/629,262 : 7/31/2000

: Method And Facility For Displaying Customer Activity And Value

Commissioner for Patents Alexandria, VA 22313-1450

REQUEST FOR CONTINUED EXAMINATION AND AMENDMENT

Dear Examiner Fadok:

In the office action mailed June 25,2003, the Examiner rejected Claims 1,2, 4-7, 9-12, 14-17,19, and 20 under 103(a) as unpatentable over Lazaraus et al (U.S. Pat. 6,430,539) in view of Applicant's disclosure and Official Notice. In light of a phone conversation with the Examiner on or about December 18, 2003, we are filing a request for continued examination and amendment to better clarify aspects of the invention and put it in condition for allowance. Accordingly, the Applicant would request allowance of the aforementioned claims after consideration of the following amendments and remarks.

CERTIFICATE OF TRANSMISSION

I hereby certify that this paper is being transmitted to the Patent and Trademark Office Facsmile Number 703-872-9306 on December 23, 2003.

> <u>Donna S.</u> Ascensao

Typed or Printed Name of Person Signing Certificate